

# Resolving an Issue Through the Proper Chain of Command for Parents and Cheerleaders

## Chain of Command

**Step One:** Cheerleader and Parent

**Step Two:** Cheerleader and Cheer Captain

**Step Three:** Cheerleader, Cheer Captain, Coach/Sponsor

**Step Four:** Cheerleader, Coach/Sponsor, and Parent

**Step Five:** Cheerleader, Coach/Sponsor, Parent, and Principal

**Step Six:** Cheerleader, Coach/Sponsor, Parent, Principal, Superintendent

*(Should never need to make it to step six)*

Any and all issues should follow this chain of command seeking a prompt resolution. If this chain of command is not followed there is a possibility that the answers or resolutions you are wanting may not happen.

## The following items below will not be tolerated from parents or cheerleaders in an attempt to resolve an issue:

1. Approaching the cheer captain or coach/sponsor **before, during, or after** a performance or activity seeking resolution or answers.
  - a. Please verbally request or email a request to meet and discuss issues.
2. Going above the cheer coach/sponsors head to resolve an issue (ie. going straight to the principal or superintendent)
  - a. Please see chain of command
3. Resorting to social media out of frustration and disrespecting the school, cheer coach/sponsor, cheer squad, specific cheerleaders, school administration.
  - a. This could result in your cheerleader being removed from the squad at the discretion of the coach/sponsor and/or administration.

*In this document, the term "cheerleader" refers to both cheerleader and mascot. The terms "coach" and "sponsor" are used interchangeably.*

**Cheerleader Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_

**Parent/Guardian Signature:** \_\_\_\_\_ **Date:** \_\_\_\_\_